Welcome!

Emerging Online Trends for Cabinets and Closets

Todd Bairstow









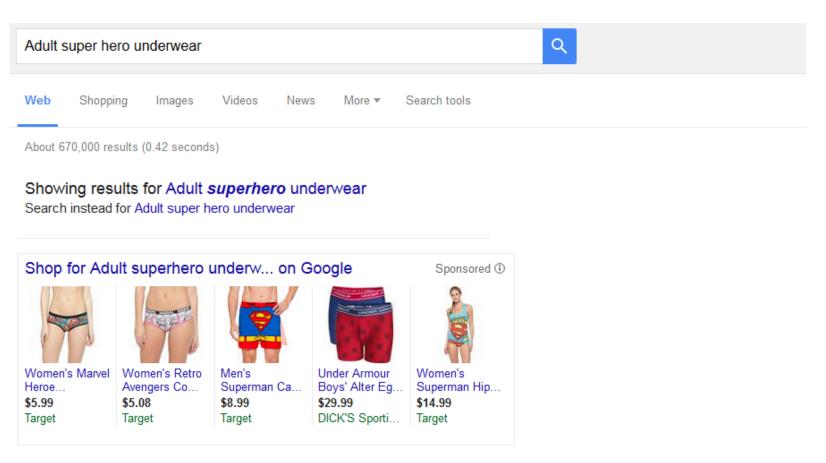
Why are they so successful?

Because they give homeowners exactly what they are looking for <u>immediately</u>





"Adult Superhero Underwear"



Superhero Pajamas & Underwear - SuperHeroStuff

www.superherostuff.com/characters/superhero-pajamas-underwear.html ▼
Find superhero pajamas, underwear, and more here. ... Adult Bodysuit PJs Boxers &
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Men's Underwear- Superheroes - WebUndies





"Tom Brady Patriots Jersey for Dogs"



Amazon.com: X-Large #15 Dustin Pedroia Dog Jersey ...

www.amazon.com > ... > Apparel & Accessories > Shirts ▼ Amazon.com, Inc. ▼ Pets First NFL New England Patriots Pet Jersey, Large, pink. 3.5 out of ... New England Patriots Pet Dog Football Jersey Alt. Navy LARGE My own Tom Brady.

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Images for Tom Brady patriots jersey for dogs





Report images

"Donald Trump Wigs"

donald trump wigs

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Search tools

About 3,940,000 results (0.73 seconds)

Shop for donald trump wigs on Google

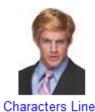


Adult Billionaire Wig \$16.99

Hallowee...



Bargain Versi... \$13.99 MaxWigs.com



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COSTUME Short Wig \$19.86 AliExpress.com

Donald Trump Wigs - Amazon.com

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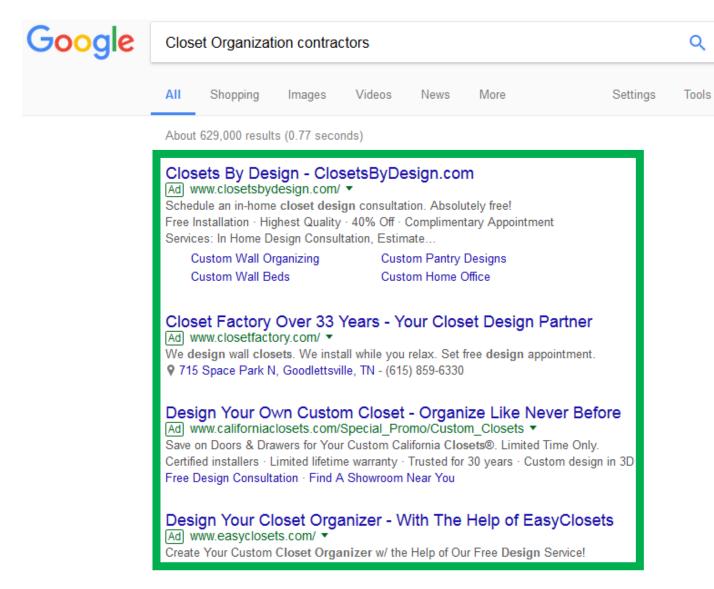
Buy donald trump wigs at Amazon! Free Shipping on Qualified Orders.

Amazon.com: Donald Trump Wig: Costume Wigs: Clothing

www.amazon.com/Fun-World...Wig/.../B0042ZY5E6 ▼ Amazon.com, Inc. ▼ It is not a high-quality wig but the price was low, so what can you expect? The manufacturer does NOT label it as a Donald Trump wig but they try to create the ...



"Closet Organization Contractors"







How homeowners are using online channels in every aspect of their lives



How you can use those behaviors to drive more qualified leads





Introducing Lauren Mobyed, Google



- Agency Development Manager at Google
- Works with dozens of advertising agencies to help them generate results for thousands of clients
- Spoken at dozens of marketing events and conferences









Mobile Changes everything...
it is not evolutionary, but revolutionary.



Mobile-First World

"There are now **trillions of searches** made globally on Google every year."

Google searches www.google.com/

About this result · Feedback

, in our time i out it is consider.

how many searches are made on Goog ALL NEWS SHOPPING VIDEOS **IMAGES** "There are now **trillions of searches** made globally on Google every year." Google searches www.google.com/ About this result . Feedback Google searches - Internet Live Stats

www.internetlivestats.com > google-searc...

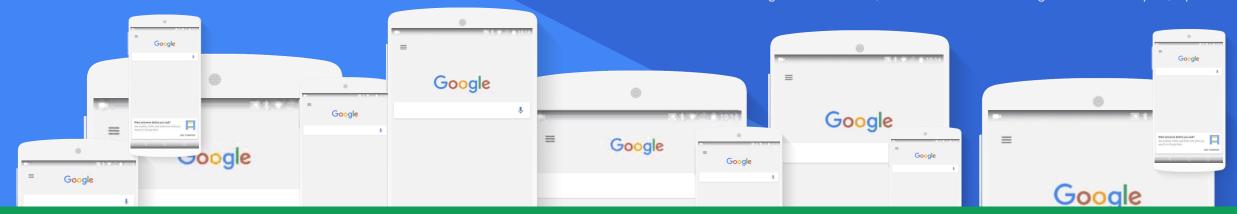
Mobile-friendly - Google now processes over 40,000

search queries every second on average (visualize them

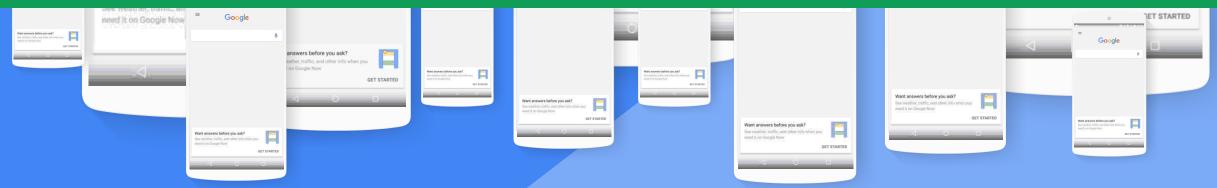
Google internal data, Global, March 2016.

Google

Google Internal Data, for 10 countries including the US and Japan, April 2015.



Over half of those searches happen on **mobile.**





More than half of all web traffic is now coming from smartphones and tablets

Google analytics data, US, Q1 2016.



How

How should you invest in mobile?

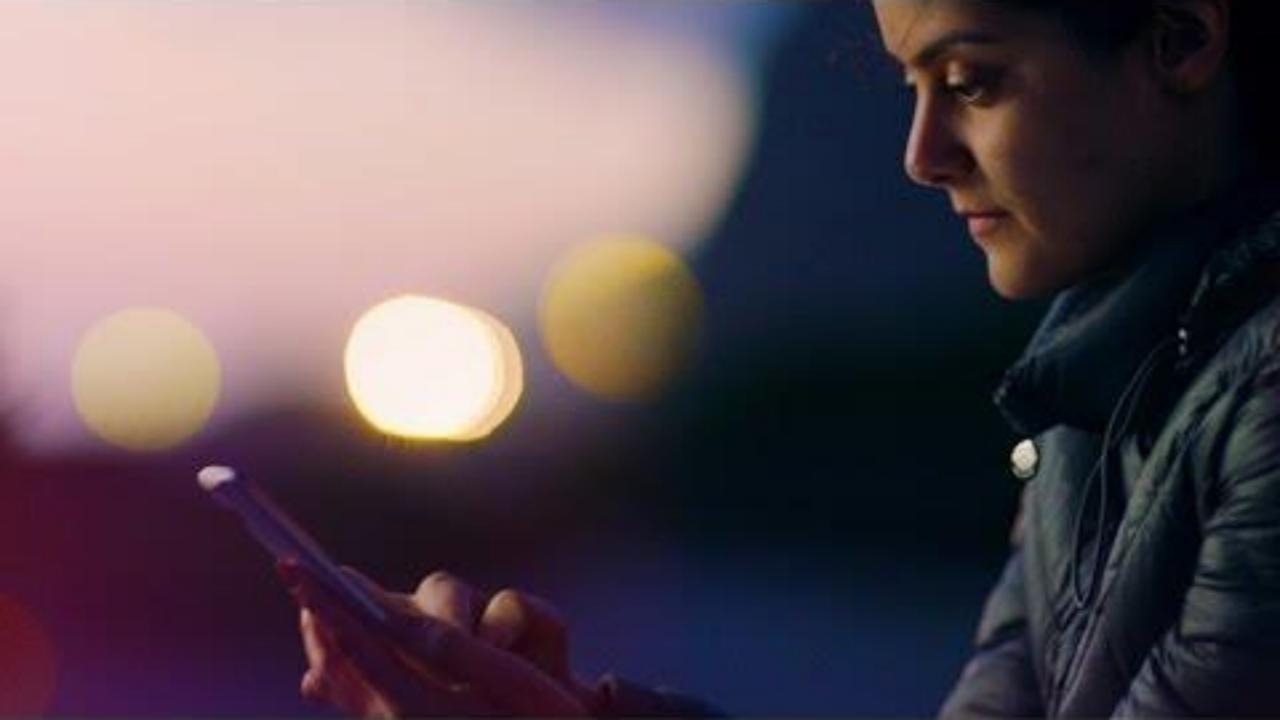


Brands have more moments to connect with consumers than ever before.





Micro-Moments











Intent + Context

Google

















Win in a Mobile-first world



Millennials are not the only demographic online

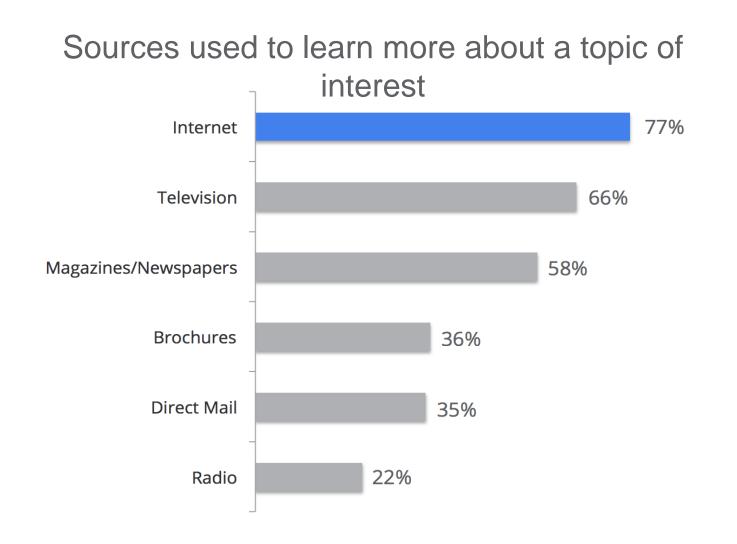




78% of boomers are online



Internet consumption is the #1 source used to gather info; time spent online comparable to TV



Time spent online in an average week



Time spent watching TV in an average week



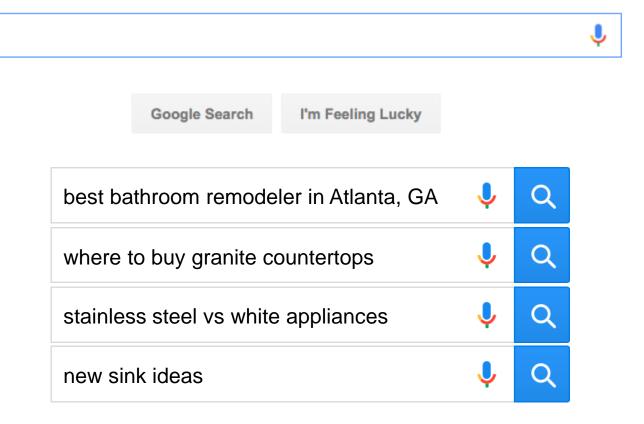
1.BE THERE

BE Mobile-First



BE THERE to answer top questions and in times of need





2. BE USEFUL

BE Mobile First

While shopping for home improvement contractors, smartphone users use their smartphone to....



BE Remembered positively

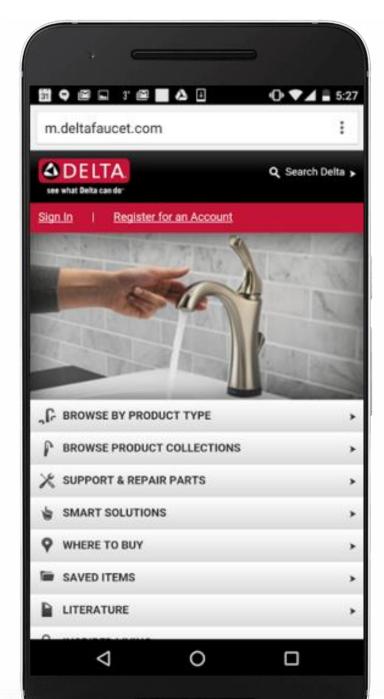
67%

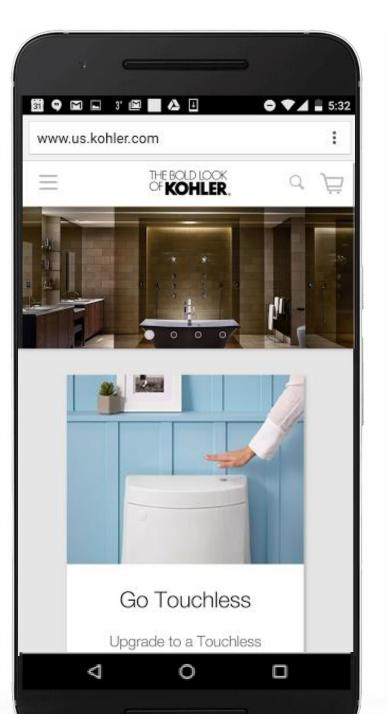
of consumers are more likely to convert on a mobile optimized site 52%

of consumers say they are less likely to engage with a company if their site is not mobile optimized 61%

of consumer will move to another site if they can't find what they're looking for quickly







3. BE ACCOUNTABLE

Connect online to offline



2X

increase in "near me" search interest in the past year

82%

of smartphone users use a search engine when looking for a local business

Connect online to offline



82%

of smartphone users consult their phones while in a store deciding what to buy

29%

increase in mobile conversion rates in the past year

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Kitchen Remodeler · Alpine Forest Ct



Willbanks Kitchen Design Center

4.8 ***** (6)

Kitchen Remodeler · S Fort Apache Rd Open until 6:00 PM



Kitchen Tune Up

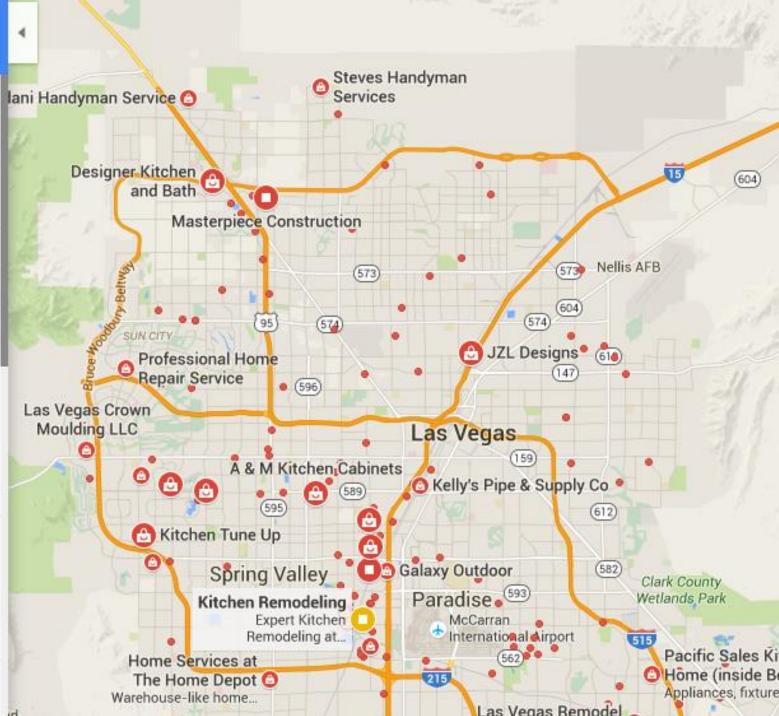
Kitchen Remodeler · April Springs St Open until 7:00 PM



A & M Kitchen Cabinets

Cabinet Maker · W Sahara Ave





Keyword Connects: Best Practices & Case Studies

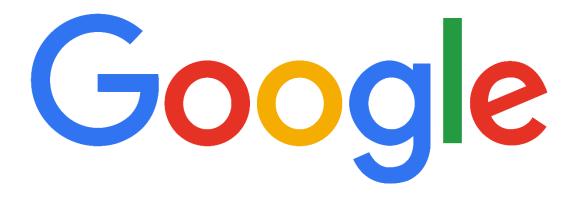


What is Online Lead Generation for the Cabinets and Closets Industry?

- 1) Leads for homeowners of Residential Properties
- 2) Prospects for Substantial Job Sizes \$3K-\$100K
- 3) Require an In-Home Design/Sales Consultation from a Remodeler
- 4) Getting these people to raise their hands from the online channel



Where are the Online Leads Coming From for Cabinets and Closets?



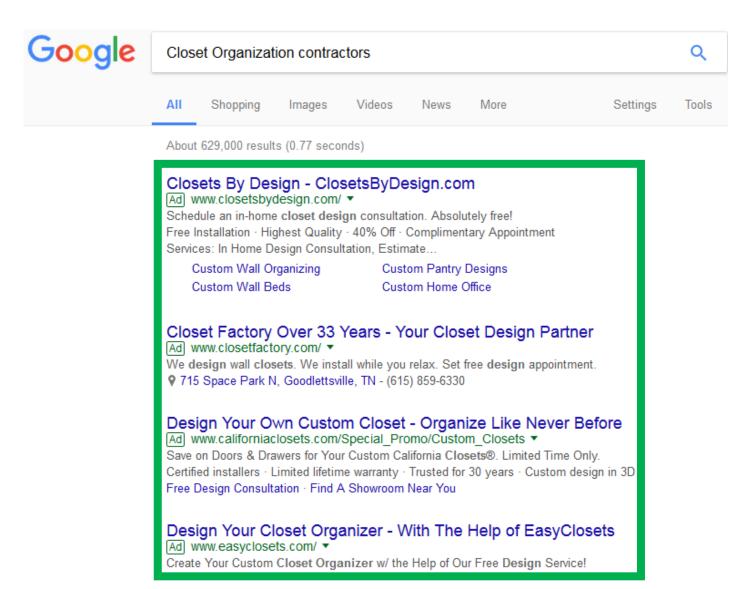
80%

- Desktop Paid Search
- Mobile Paid Search
- Re-Marketing
- Targeted Display
- Phone Extensions



Desktop Closet Organization Page

- Top 4 = Most Clicks
- Top spots are awarded more space
- Relying on organic is a glass ceiling strategy
- If you aren't here, competitors are
- This drives volume!

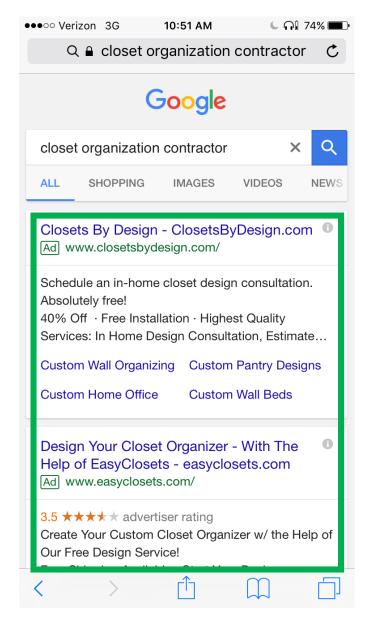






Mobile Closet Organization Page

- Position Matters More
- Fewer Options on Mobile
- Real Opportunity
- Crowd Out Competitors
- Seize the Opportunity







G. gle

Homeowners Tell You What They Want!

kitchen cabinet refacing

Q

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Search tools

About 816,000 results (0.48 seconds)



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Kitchen Cabinet Refacing at The Home Depot

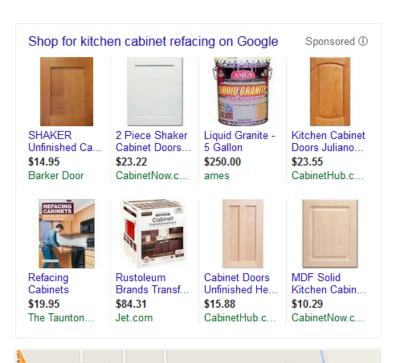
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Cabinet Refacing - Kitchen Magic

www.kitchenmagic.com/cabinet-refacing *

Kitchen cabinet refacing, also known as 'cabinet resurfacing' or just 'kitchen refacing'

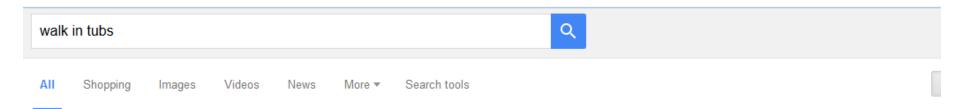


W Warm Springs Rd





Seniors Are Online – and They Convert to Leads!



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Meditub 2747 Series Rectan... \$4,209.98 Global Industri...



30 x 60 Right Drain Air Jette... \$4,937.26 Houzz





Mobile Optimized Sites Convert 15-20% Better



Non-Mobile



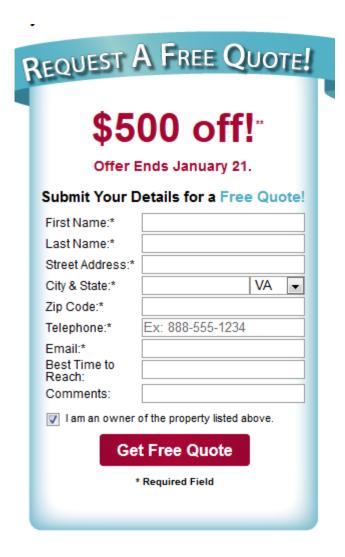
Mobile





Leads: Phone vs. Form Conversions

65%



35%





Phone Calls Conversion Metrics

35% = Qualified Leads

65% = Unqualified Calls







Cabinet Refacing Lead Generation Case Study – Q1 & Q2 2016



125 Leads Delivered

94 Appointments Scheduled

79 Sales Demos In Home

30 Sales / Net Installed

Average Ticket = \$9.5K

Total Revenue = \$285K

Total Marketing Cost Per Sale = 8.77%







- Work with more than home improvement companies and remodelers across the country
- Generate high-quality sales leads for local and regional remodelers
- Our own US-based call center for lead qualification & appointment-setting
- Distinctive pay-for-performance model
- 11 years = \$2 Billion in retail sales



Thank You!

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5 Online Metrics that Matter for Home Improvement Leads



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